



Annual Business Meeting
June 5, 2007

Meeting was called to order by Joan Phelps, President at 2:15 p.m.

Members Present: Joan Phleps, Joyce Gentry, Patricia Couto, Pam Ketsner-Chappelear, Sandra King, Brenda Goodman, Pat Cummins, Alan Fairfield, Erskin Taylor, Gini Tucker, Denny Huff, Katie McElroy, Lee Duckworth, Tylee Smith, Joyce Sachs, Carol Loftur-Thun

By-Law Changes: Carol Loftur-Thun reviewed the following proposed changes to the by-laws:

1. Committee reorganization
2. Removal and resignation of board members

The changes were opened for discussion and questions. With no further questions a vote was called for and the by-law changes were unanimously approved (8 absentee ballots were submitted and counted).

Nominating Committee Report and Vote on New Board Members: Tylee Smith announce the resignation of the Secretary, Sharon Veatch and the appointment of Joyce Gentry as the new Secretary effective following the close of the Annual Business Meeting.

Tylee Smith presented a slate of 12 (9 renewing and 3 new) candidates for election to the Board. Renewing members include: Pat Cummins, Alan Fairfield, Vicki Graham, Pam Kestner-Chappelear, Carol Loftur-Thun, Joan Phelps, Erskine Taylor, Sharon Veatch and Sarah Walsh. New members include: Cheryl Murphy Anderson, Rochelle DeLoatch and Kristi Stilen-Lare. The proposed slate was elected by consensus of members present and by the majority of 8 absentee ballots.

Financial Report and Budget: Carol Loftur-Thun presented the income/expense financial report as of 5/31/07 reporting a bank balance of \$7,234.02. The report was accepted as submitted.

The budget was presented for 2008. It was recommended that the expense amount for the Web Host be adjusted to \$135 and that the \$85 balance be offset with additional Other revenue. A motion to accept the budget as adjusted was made by Pat Cummins and seconded by Tylee Smith. The 2008 budget was approved as adjusted.

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Membership: Joyce Gentry reported that the membership has been updated and the absentee ballot was sent out in accordance with VAIRS bylaws. There are 48 current members of VAIRS with a goal of a 10% increase in membership set for 2008.

Special Recognition: Joan Phelps recognized Patricia (Took) Couto for contributions to VAIRS and presented a token of appreciation from VAIRS.

2-1-1 Task Force: Pam Kestner-Chappelear reported that the task force had not met but that the RFP had been completed and posted for the new 2-1-1 Call Center for Northern Virginia. The RFP is posted on the Council for Community Services website. A pre-proposal conference is scheduled for June 13 at the United Way of Greater Richmond and Petersburg. The deadline for proposals is July 6 with anticipated award date of September 1. A RFP review committee has been formed and Joan Phelps will serve on the committee as a representative from VAIRS.

Pam introduced Katie McElroy as the 2-1-1 Outreach Liaison for the Western half of the state. A second Outreach Liaison will be hired for the Eastern half. The role of the Outreach Liaison is to be the face of 2-1-1 throughout Virginia. A grant writer will also be hired on a contract basis.

VDSS has issued a RFP to purchase new web based software for the 2-1-1 system. The goal is to have a new software system in place by the end of the year.

Department of Aging has contracted with 2-1-1 to provide the point of entry for the "No Wrong Door" program. A three year contract for \$40,000 per year has been signed. DOA will be providing training for 2-1-1 Call Center staff.

DSS oversight of the 2-1-1 program has been moved to the Office of Volunteerism and Community Collaborations.

2-1-1 presented to the Governor's Appointed Virginia Tech Incident Panel about the role to 2-1-1 in a crises.

AIRS Report: Joan Phelps attended the AIRS International Conference on behalf of VAIRS and reported the following highlights from the conference:

- AIRS and United Way of America are responding to inquiries from the FCC regarding the usage of 2-1-1 and 5-1-1. Joan Phelps responded on behalf of VAIRS
- AIRS is working on enhanced standards for 2-1-1 Centers.
- Public Policy: AIRS has contracted with a national marketing company to help VAIRS develop a national presence and to provide technical assistance at the state level.
- AIRS is working on developing a process of communicating where AIRS stands on various issues.
- Joan has volunteered to co-chair the AIRS Affiliate Council and thereby is a member of the AIRS Board.

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- 2-1-1 Act does not include restricting language at present however; language relating to crises pregnancy is still being reviewed. Affiliates will have the opportunity to respond to restrictive legislation.
- AIRS hired a public policy firm to track and report on legislation and congressional spending plan.
- AIRS is encouraging affiliates and members in civic engagement.

VAIRS Conference: Denny Huff reported on the VAIRS Conference planned for September 5 & 6 to be held at The Place at Innsbrook in Richmond. Rooms have been reserved at the AmeriSuites next to The Place at the government rate of \$81 per night. The committee is working on workshops and speakers. Suggested topics include: public policy, advocacy, ABC's, disability and crises calls. Any suggestions for workshop topics need to be submitted to Denny by July 15.

Committee Members: The new VAIRS committee roaster was circulated for confirmation and corrections.

The meeting was adjourned at 3:00 p.m.